

Education Service School Certifying Official Training Non-College Degree Programs



Learning Objectives

Upon completion of this module, you should be able to:

- Describe the methods for measuring courses at an NCD facility
- Identify policies that must be followed for certifying benefits at an NCD facility
- Describe the Certification Processes for VA Education Benefits
- Identify the documentation needed for record keeping requirements at NCD facilities.





Measurement of Courses



Measurement of Courses

Per 38 CFR 21.4270

Training at NCD facilities can be measured in two ways:

- Credit Hours, or
- Clock Hours

NCD schools operating on a non-standard term basis measure courses in clock hours.

NCD schools operating on a standard term basis (semester or quarter) can measure in **clock hours or credit hours.**



Clock Hours: Definition

Clock Hours

Actual hours per week a student spends attending class or other instructional activities that count toward completing a program of study.

- Complete 18 clock hours per week if the predominant portion is spent in the classroom
- Complete 22 clock hours per week if the predominant instruction is more like shop practice





Clock Hours: Measurement

Classroom Theory

Rest breaks scheduled during class are excluded from net hours of instruction

10 minutes allowed to change classes or subjects each hour can be included in total hours of instruction (Must be deducted from total hours of instruction if no class or subject change)

Shop Practice

15-minute morning and afternoon breaks can be included in total hours of instruction Shorter breaks are allowed for part-time enrollment

Lunch or Meal Breaks

All clock hours reported to VA must exclude any lunch or meal breaks

15-minute morning and afternoon breaks in predominately shop practice courses may not be combined for a half hour lunch





Clock Hours: Measurement

Certifying Classroom Theory vs. Shop Practice

CLASSROC	M THEORY	SHOP PRACTICE			
Clock hours net instruction per week	Training Time	Clock hours net instruction per week	Training Time		
18+	Full-time	22+	Full-time		
13 - 17	¾-time	16 - 21	¾-time		
09 - 12	½-time	11 – 15	½-time		
05 – 08	Less than half; more than ¼-time	06 – 10	Less than half; more than ¼-time		
01-04	¼-time	01-05	¼-time		



Credit Hours

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NCD programs offered on a standard semester or quarter basis in credit hours:

- Are certified the same as degree program
- Consist of individual unit subjects pursued consecutively
- Are certified based on the school's published calendar term dates

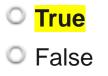


Training at NCD facilities can be measured in credit hours or clock hours.

TrueFalse



Training at NCD facilities can be measured in credit hours or clock hours.





Policies





Non-Accredited NCD facilities must have an attendance policy that addresses:

- Leave
- Absences
- Class cuts
- Makeup work
- Tardiness
- Interruption for unsatisfactory attendance



Policies: Attendance Policy Accredited



If the accredited school has a standard of attendance

 It must maintain the records to show the student meets the school's standard of attendance.



Policies: Attendance Policy

If a program is measured in clock hours, benefits are paid based on clock hours certified per week.

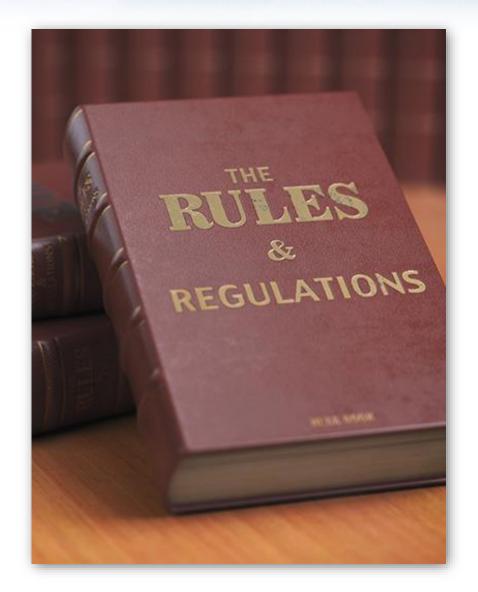
You **may not** extend the certified end date for students due to absences.





Policies: Standards of Progress (1 of 3)

- Both accredited and non-accredited schools must have and enforce approved Standards of Progress (SOP) and conduct
- Only non-accredited schools are required by federal law to have attendance standards



Policies: Standards of Progress

SOP, conduct and attendance guidelines must be in the school's catalog or bulletin and define:

- The grading system
- The minimum satisfactory grade level
- Conditions for unsatisfactory grades or progress
- A description of any probationary period
- Conditions for re-entrance after dismissal for unsatisfactory progress
- Conditions for dismissal due to unsatisfactory conduct
- The attendance policy





Policies: Standards of Progress

Academic Probation

• Could result in academic suspension if the student fails to adhere to progress standards.

Academic Suspension

• The termination date assigned by the school will be the last day of the term or other evaluation period in which the student's progress became unsatisfactory.





Policies: Credit for Prior Training & Credit Evaluation

Credit for Prior Training

- Transfer courses
- Credits
- Previous experience

Credit Evaluation

- Completed when students enroll or change programs
- Reviewed by VA during compliance surveys



Slide

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Independent Study



Independent Study and Hybrid/Blended courses that do not meet resident training requirements must be certified as distance learning.

NCD Facilities

Cannot certify a student if any part of the program is independent study.

Improper Certifications

Can result in suspension (or withdrawal) of your sites approval to receive GI Bill benefits and school or student debts.



Policies: Length of Courses



Schools cannot certify a program for more hours than the SAA has approved.

Improper program length certification can result in denial of payment and may be escalated from the Regional Processing Office to the ELR, and possibly SAA for formal review. Program length certification will be reviewed during Compliance Surveys.

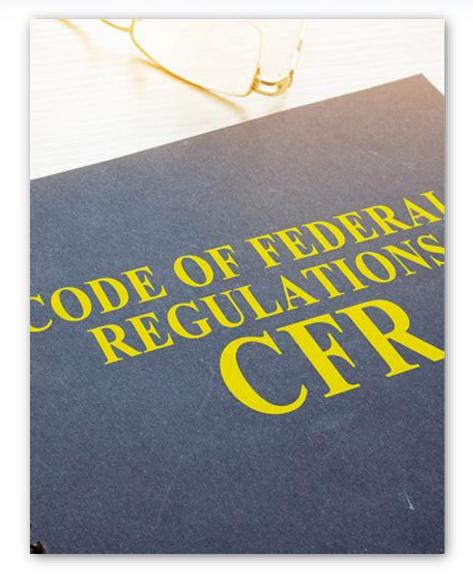
The Exception:

Students repeating a distinct module that was formally failed, but only if the module is scheduled to be repeated during normal, scheduled classroom hours.

If the module is repeated as makeup hours during non-class time, it cannot be certified to VA for payment



Policies: Refund Policy



Non-Accredited Facilities

• Must meet the Pro Rata requirements of 38 CFR 21.4255

Accredited Facilities

 Satisfy your accrediting agency and meet approval requirements set by your SAA

All Facilities

- Correct and prompt
- Mandatory

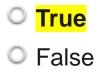


One of the criteria for approval of any school for Veterans' training is that it reviews prior credit and grants credit as appropriate to a VA student's current program.

TrueFalse



One of the criteria for approval of any school for Veterans' training is that it reviews prior credit and grants credit as appropriate to a VA student's current program.





Section Review

Non-accredited schools are required to have which standards in their catalog?

- A. The school's grading system.
- O B. Conditions for interruption of training due to unsatisfactory grades or progress.
- C. A description of any probationary period.
- O D. Conditions for dismissal due to unsatisfactory conduct.
- C E. All of the above.



Section Review

Non-accredited schools are required to have which standards in their catalog?

- A. The school's grading system.
- O B. Conditions for interruption of training due to unsatisfactory grades or progress.
- C. A description of any probationary period.
- O D. Conditions for dismissal due to unsatisfactory conduct.
- C E. All of the above.



Policies: Mandatory Charges

If there's one exception, the charge isn't mandatory and therefore not reimbursable.

Example of a mandatory fee:

- A parking fee assessed to all students
- A specific cosmetology kit purchased in full, from your facility without exception

Example of a non-mandatory fee:

- Parking fee assessed to only students with cars
- A cosmetology kit purchased in components from 3rd party and given credit for those components



Policies: VA as the Last Payer

Last Payer – Facility applies tuition-only specific waivers, scholarships, aid, and assistance before charging the VA.

Some state specific funds are exempt from this obligation.

Title IV funds do not impact the amount of tuition and fees certified to VA (i.e., a student may be certified to VA for tuition and fees that are covered by any Title IV program.





Policies: Reporting Fees

Covers the cost of administering VA programs.

The payment:

- Is made from VA to a school
- Is based on the number of students certified to VA at least once during the year and received VA educational benefits
- Is used for certifications or supporting programs for Veterans
- May include attendance at VA sponsored training conferences
- Fluctuates annually





Policies: Reporting Fee Changes

The Harry W. Colmery Veterans Educational Assistance Act of 2017, Public Law 115-48 (Section 304), as amended by Public Law 115-62, Section 411, provided the following change, **effective August 1, 2018**:

- If a school receives reporting fees for 100 or more eligible students, the reporting fees paid to the school cannot be used for, or merged with, the school's general fund
- How your school uses its reporting fees will be reviewed during Compliance Surveys conducted at your school

Effective August 1, 2020:

- The payment rate for Reporting Fees was set to \$16.00
- Calendar year 2021 Fees will be paid in 2022
- There's no longer a separate higher Reporting Fee payment rate for students using advanced pay.





Policies: The 85-15 Rule

Prohibits benefits to students where 85% or more have any portion of their fees paid by school or VA.

Ratio:

If Supported students to Non-supported students exceeds 85% at the time a new VA student enters or reenters, the student cannot be certified.

Exemptions:

Doesn't apply to students receiving Chapter 31 or Chapter 35 benefits.



Policies: The 85-15 Rule

How to report 85-15

- VA Form 22-10215 Statement of Assurance of Compliance with 85 Percent Enrollment Ratios.
- VA Form 22-10215a Statement of Assurance of Compliance with 85 Percent Enrollment Ratios Continuation Sheet.
- VA Form 22-10216 35% Exemption Request from 85/15 Reporting Requirement.
- FAQs <u>85/15 Frequently Asked Questions -</u> Education and Training (va.gov)





How to Certify



How to Certify (1 of 2)

The term "enrollment certification" refers to either the paper version of VA Form 22-1999 or the VA-ONCE version which is VA Form 22-1999-6.

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How to Certify (2 of 2)

Enrollment certifications must show name of the program as it appears in Web Enabled Approval Management System (WEAMS).

This name can be identified in Public WEAMS or on VA Form 22-1998 provided by your ELR.

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Enrollment Periods (1 of 2)

- Standard quarters are 10 to 13 weeks in length and standard semesters are 15 to 19 weeks in length. Standard quarters and semesters adhere to the school's approved academic calendar.
- When a session or course doesn't follow this standard format, certify the actual begin date and end date for the session or course provided in your Academic Calendar and based on your SAA approval.
- Courses taken during a defined session an eight-week summer session, for example – should be certified from the beginning date to the ending date of the session if the courses start the first week and end the last week of the session.
- If a standard term has a course beginning within 7 calendar days then the school should certify the course using the first day of the term. If a standard term is taken concurrently with a nonstandard term, the two must still be certified separately.





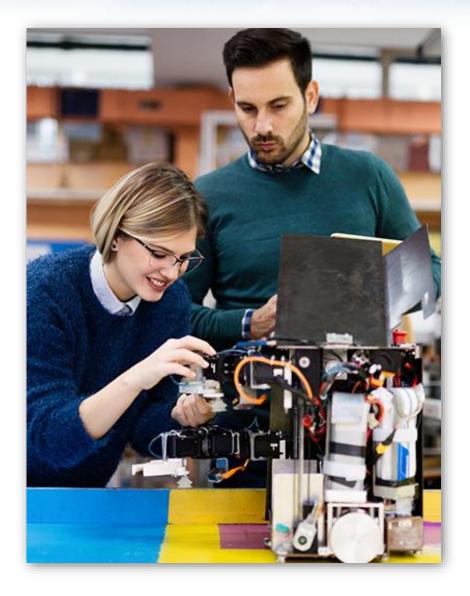
Enrollment Periods (2 of 2)

Example (Term after April 25, 2016): A student is taking 9 credits for two 3 credit classes (held Tuesday and Thursday) and one 3 credit class (held Friday) during a standard term. The term began on a Friday. The school would submit one enrollment certification for this term for all 9 credits with a begin date of the first day of the term and the normal term end date.

Example (Term after April 25, 2016): A student is taking 9 credits during a nonstandard summer term. The term dates for those classes are:

- 07/01/16 08/01/16
- 07/07/16 08/01/16
- 07/13/16 08/13/16

In this example each of these terms would need to be certified separately because each term is a nonstandard term.





Dates of Attendance (1 of 3)

The approved enrollment period determines the Starting and Ending Date.

Starting Date

- Term Start date identified on the school's academic calendar
- Non-term First day the student attended class

Ending Date

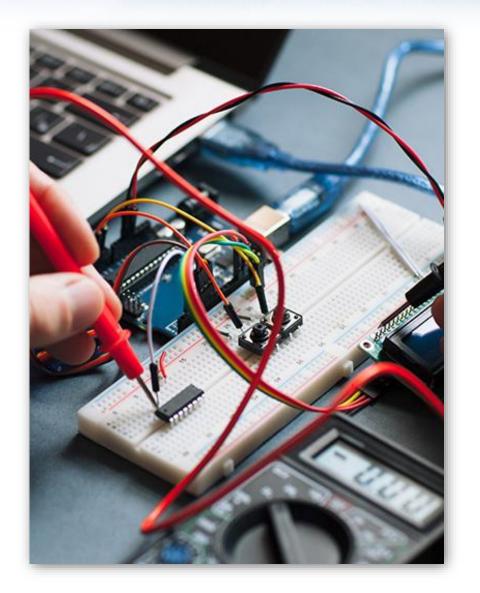
- Term End date identified on the school's academic calendar
- Non-term –Last day the student attended class
- For both term and non-term:
 - If student graduate early, withdraw, or terminate enrollment, effective date is the last attendance date
 - Unsatisfactory attendance/progress terminates enrollment, effective date is the last attendance date



Dates of Attendance (2 of 3)

Students are issued their certificate of completion once they learn all the competencies taught in the program.

VA pays to the point they earn their certificate or have sat in the classroom for the approved hours of the program – whichever comes first.





Certifying Graduation

As of June 12, 2018, you must report graduation. This is certified in VA-ONCE as **END OF TERM OR COURSE**.





Reporting Leave of Absence (1 of 3)

If leave of absence (LOA) requested, SCO will use an Amended Certification and provide a revised ending date if applicable.

Example:

- The original certification was for January 5th to May 15th.
- Student began LOA on February 7th without a clear return date.

Action:

- Amend Remarks section LOA, 2/7 with the resume date of 5/14 (one day prior to certified period)
 - Prevents student payments during this period
 - Stops Books, Supply and MHA payments



Reporting Leave of Absence (2 of 3)

Example:

- The original certification was for the period January 5th to May 15th
- Student began LOA on February 7th without a clear return date.

Action:

- Amend Remarks section LOA, 2/7 with the resume date of 5/14 (one day prior to certified period)
 - Prevents student payments during this period
 - Stops Books, Supply and MHA payments

Student Returns:

Student returned on March 5th (Amendment described in Example has been processed).

- Submit another amendment in VA-ONCE
- Remarks LOA, 2/7 and student resumed training 3/5. Also adjust end date as needed.



Reporting Leave of Absence (3 of 3)

Example:

- The original certification was for the period January 5th to May 15th
- Student began LOA on February 7th without a clear return date.

Action:

- Amend Remarks section LOA, 2/7 with the resume date of 5/14 (one day prior to certified period)
 - Prevents student payments during this period
 - Stops Books, Supply and MHA payments

Student Does Not Return:

Student doesn't return by certified end date (Amendment described in Example has been processed).

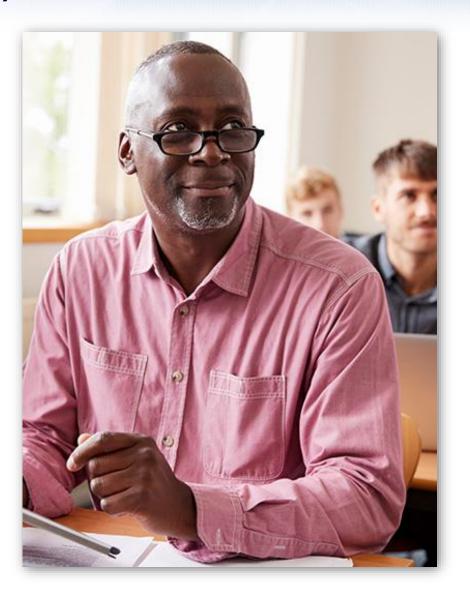
- Submit a termination in VA-ONCE
- Use correct last attendance date
 - This will result in a tuition and fee debt to the student



Certify Tuition (1 of 3)

When you certify tuition:

- Certify the actual amount of tuition charged
- Doesn't include Title IV payments for tuition and fees (i.e. Pell Grants)
- 3rd party payments <u>are not</u> deducted from tuition certified to VA





Certify Tuition (2 of 3)

If a student is eligible for Chapter 33 benefits and the school has a program to pay unmet charges, such payments must be deducted from the total charges certified.

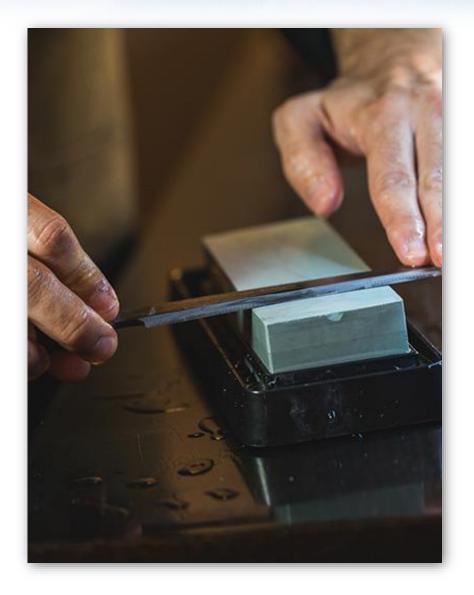




Certify Tuition (3 of 3)

Before a fee is certified, it must meet the following requirements:

- Listed in the school's catalog as a fee
- Listed on the student invoice/payment ledger as a fee
- Listed in the enrollment agreement/contract as a fee
- Not considered a pre-admission or penalty fee
- Mandatory or otherwise required of all students





For NCD courses, the school should show the specific approved course. If the course is not an exact match in WEAMS (VA Form 22-1998), you should still move forward.

O A. True

O B. False



For NCD courses, the school should show the specific approved course. If the course is not an exact match in WEAMS (VA Form 22-1998), you should still move forward.

A. TrueB. False



Before a fee can be certified to VA, it must meet certain requirements. (Select all that apply.)

- A. Be listed in the school's approved catalog as a fee.
- O B. Be listed on the student invoice/payment ledger as a fee.
- C. Be listed in the enrollment agreement/contract between the student and school as a fee.
- O D. Not be considered a preadmission or penalty fee.
- © E. Be mandatory or otherwise required of all similarly circumstanced students, without exception.



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- A. Be listed in the school's approved catalog as a fee.
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- C. Be listed in the enrollment agreement/contract between the student and school as a fee.
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Compliance Surveys



Record Keeping Requirements

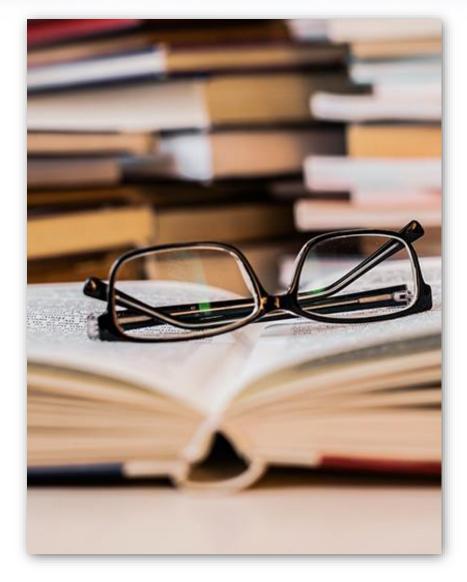


Must retain the following records

- Records to reflect tuition and fees charged and paid
- Records of Previous training and evaluation
- Records for grades and progress
- 85/15 Reports
- Advertising
- Attendance records if required and conduct records
- Must retain for 3 years after student completes program
- This list may not be complete to demonstrate compliance with educational assistance under 10 U.S.C. and 38 U.S.C.



The Buckley Amendment



- The Buckley Amendment (Public Law 93-380) requires institutions receiving Federal funds administered by the Department of Education to obtain the student's consent to release information from school records.
- However, information sought in connection with a student's application for receipt of financial aid is exempt.
- School records relating to VA benefits fall into the "financial aid" category and are therefore exempt from the provisions of the Buckley Amendment.
- Therefore, during Compliance Survey visits, you must grant the VA (and SAA) access to the records of VA beneficiaries as well as non-VA students without the written consent of the student in order to monitor the school's compliance with the law.



Best Practices



Follow this list of Best Practices:

- Documents should be clearly labeled and arranged in files according to the VA beneficiary to be reviewed
- School should have a policy to reflect monitoring of academic progress and attendance to provide accurate reports to VA.
- School should stay up to date on VA training requirements.
- Adequate staffing to support the VA education programs.
- Report accurate information to VA timely.



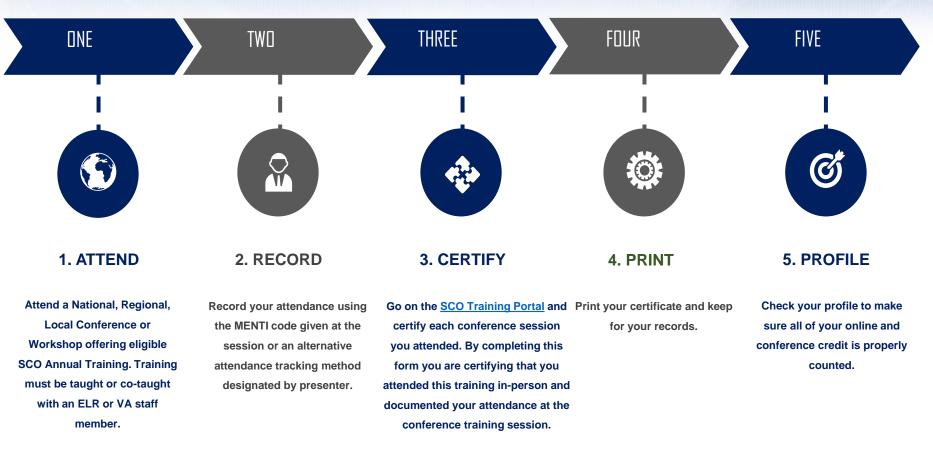
You should be able to:

- Describe the methods for measuring courses at an NCD facility
- Identify policies that must be followed for certifying benefits at an NCD facility
- Describe the Certification Processes for VA Education Benefits
- Identify some best practices for schools.





CONFERENCE/VIRTUAL TRAINING CREDIT PROCESS





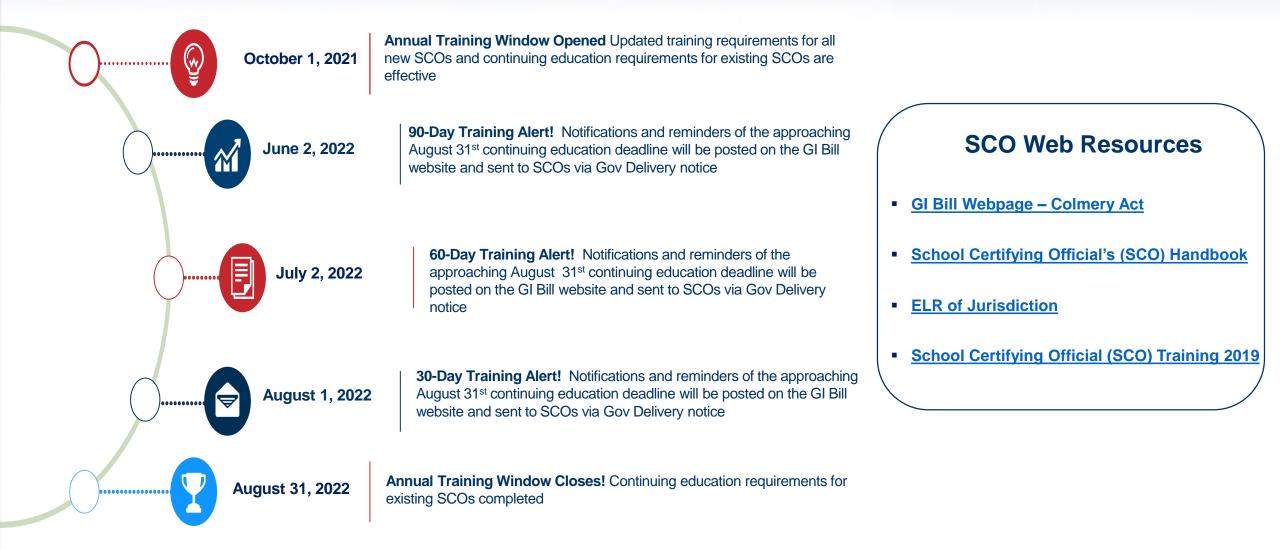
FY'22 Qualifying Training Topics – All SCOs

<u>School Certifying Official (SCO) Training - Education and</u> <u>Training (va.gov)</u>





Updated Training Dates & Resources





Thank you for your time today!